



## CONTENTS

### Welcome and Introduction

#### Introduction to BOSS

- Best Knowledge Bases
- TRSG on the Web
- TRSG Options
- Additional Support Options Available on the Web

#### Repair Utilities

- Data File Display and Maintenance
- Rebuild Application Key Files
- Reinitialize Data Files
- Rebuild Sort Files
- Analyze and Relink Line Files
- Utilities - Special Circumstances

#### Error Handling and Procedures

- Startup Error Messages
- Routine System Messages
- Descriptive System Messages
- Numbered Error Messages
- Common Causes of Data Corruption
- Error Trapping
- Examples of Errors
- The System Activity Log
- Removing/Modifying a Record
- Adding a Record

#### Additional Programs and Topics

- Make Company Data Files
- SY0CTL.SOA File
- Using the TRSG Topics

#### Review of Troubleshooting Steps

## Syllabus

Section	Subject	Time Estimated
1	Welcome & Introduction	3 hrs
2	Repair Utilities	3 1/2 hrs
3	Error Handling	4 hrs
4	Additional Programs and Topics	1 1/2 hrs
5	Review	1 hr
Total Time		13 hours

## Technical Support:

- The MAS 90 and MAS 200 Data File Structures class is a prerequisite for this class. This curriculum assumes a certain level of knowledge about the directory structure and file layouts of these systems.
- This class consists of discussion of concepts, review of Best Online Support and Services (BOSS) including the TRSG on the Web (Technical Reference and Support Guide), and hands-on activities. Throughout this class, you will be referred to the TRSG on the Web page as many of the concepts covered can be found in this feature.
- Although certain critical installation concepts are discussed in this class, installation issues, hardware configuration, operating system issues, and printing are covered in depth in the MAS 90 and MAS 200 Installation Class.